

Troubleshooting

Problem	Possible Cause	Suggested Correction
Display is Blank	No power to the thermostat	Restore power supply
Er 02 on display	Program cannot run with time setting proposed due to conflict of time (e.g. Leave time occurs after Return time)	Adjust program time to eliminate conflict
EGFD test button won't cause thermostat to trip	Thermostat is in 'Standby' mode (Heating Symbol Flashing Slowly)	Wait for 3 minutes, until heating icon stops flashing and is on continuously
GFI flashing on LCD display	Ground Fault detected by thermostat	Press Reset button on thermostat, if fault does not clear, switch to Off mode call, service technician or contact Easy Heat Customer Service Center
Cold/Hot Floor	Floor Temp Set too low/high Clock not set properly	Increase/decrease Floor Temp Setting Check Time and Day settings, watch for AM/PM
Floor Temp won't reach set level	Program Set Time may be off Heat up time may be longer than one hour Cables may not be able to reach set level due to room heat loss Cable Problem	Check program settings, watch for AM/PM Set cables to come on earlier than current program Reduce source of heat loss, such as open windows, insulate floor directly under cables Cables must be checked
Floor Heating doesn't turn on	Thermostat in Off mode Power supply problem Problem with sensor wire, 'Sensor' flashing on LCD display Cable problem	Switch to Manual or Auto mode Check breaker panel and wiring Sensor and/or connections to thermostat must be checked Cables must be checked